

# simplifying IT



## SERVICES AVAILABLE

- **ON-SITE MAINTENANCE**

Scheduled on-site preventative maintenance to identify and address potential issues before they occur, preventing I.T. systems downtime.

- **REMOTE SUPPORT**

Using secure remote support software we can provide on-demand support or regular maintenance via the internet.

- **PHONE SUPPORT**

Phone support is available Monday to Friday during standard business hours.

## INFORMATION TECHNOLOGY SOLUTIONS THAT WORK FOR YOUR BUSINESS

Do you need help with your computer systems but don't want to employ a full-time I.T. Technician?

With our support packages, Total I.T. Australia becomes your "Virtual I.T. Department", on call whenever you or your staff need assistance.

Through scheduled on-site maintenance, we can keep your computer systems and I.T. infrastructure performing at its peak,

and identify potential issues before they escalate into serious problems.

Using secure remote support software, we can connect to your computer systems via the internet to provide on-demand support or complete regular maintenance.

With guaranteed same-day on-site service, should any problems develop you can rest assured we'll be there to help when you need us.



**TOTAL I.T. AUSTRALIA**  
Your TOTAL Solution for Everything I.T.!