

## Bronze Support

Includes Remote & Phone Support  
Pro-Active Monitoring (1 Server)  
Quarterly On-site Maintenance  
Save 10% off Additional Services

**\$99 per month**

\* Conditions apply. See our website for details.

Bronze Support is our entry-level support package designed for small businesses with 1-4 computer systems.

The package includes:

- On-site scheduled maintenance 1 1 hour visit Quarterly
- Phone or remote support sessions 2 30 min sessions Monthly
- Guaranteed same-day service \*

If you require support above what your package includes, you'll receive generous discounts off our On-site service fees and remote support fees.

On-site Services 10% Discount on Standard fees  
Remote Support \$33 per 30 minute session (normally \$55)

## Silver Support

Includes Remote & Phone Support  
Pro-Active Monitoring (1 Server)  
Monthly On-site Maintenance  
Save 15% off Additional Services

**\$199 per month**

\* Conditions apply. See our website for details.

Designed for small to medium sized businesses with up to 6 computer systems and 1 server. Includes Pro-Active monitoring of 1 Server to monitor and prevent problems before they occur.

The package includes:

- On-site scheduled maintenance 1 1 hour visit Monthly
- Phone or remote support sessions 4 30 min sessions Monthly
- Guaranteed same-day service \*

If you require support above what your package includes, you'll receive generous discounts off our On-site service fees and remote support fees.

On-site Services 15% Discount on Standard fees  
Remote Support \$33 per 30 minute session (normally \$55)

## Gold Support

Includes Remote & Phone Support  
Pro-Active Monitoring (1 Server)  
Monthly On-site Maintenance  
Save 20% off Additional Services

**\$299 per month**

\* Conditions apply. See our website for details.

Gold Support is designed for small and medium sized businesses that have up to 10 computers. Includes Pro-Active monitoring of 1 Server to monitor and prevent problems before they occur.

The package includes:

- On-site scheduled maintenance 1 1 hour visit Monthly
- Phone or remote support sessions 8 30 min sessions Monthly
- Guaranteed same-day service \*

If you require support above what your package includes, you'll receive generous discounts off our On-site service fees and remote support fees.

On-site Services 20% Discount on Standard fees  
Remote Support \$33 per 30 minute session (normally \$55)

## Platinum Support

Includes Remote & Phone Support  
Pro-Active Monitoring (10 Systems)  
Monthly On-site Maintenance  
Save 25% off Additional Services

**\$399 per month**

\* Conditions apply. See our website for details.

Our Platinum Support is our premium support package and includes Pro-Active monitoring to monitor and prevent problems before they occur.

The package includes:

- On-site scheduled maintenance 1 1 hour visit Monthly
- Phone or remote support sessions No Limit Monthly
- Guaranteed same-day service \*

If you require support above what your package includes, you'll receive generous discounts off our On-site service fees and remote support fees.

On-site Services 25% Discount on Standard fees  
Remote Support No charges. Unlimited session included.